Dynatrace integration for Jira

dynatrace

- Application performance management
- Infrastructure monitoring
- AIOps
- Digital experience management
- Digital business analytics

What makes Dynatrace unique

Fully automated

With zero-touch configuration, continuous discovery and mapping, you'll have more time to do something useful.

Full stack

We understand all the relationships and interdependencies, top to bottom, so you don't have to.

AI-powered

Powerful AI, providing real-time precise answers. Minimize troubleshooting, and spend more time knowing.

Broadest technology support

Engineered for cloud native and hybrid environments, Dynatrace covers your complete ecosystem automatically— from microservices to traditional applications.
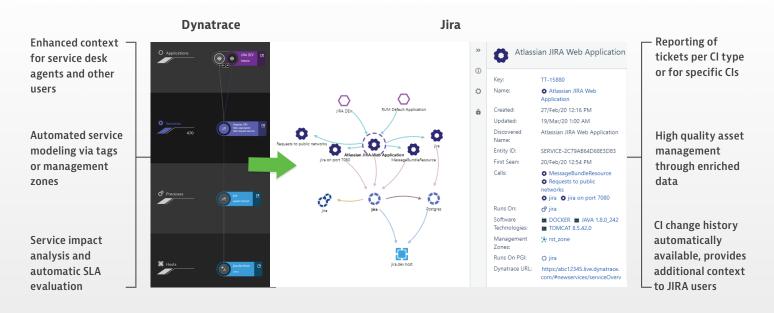
Dynatrace integration for Jira

Tempest's Dynatrace Integration for Jira connects Dynatrace full stack data and AI-powered intelligent metrics with the Atlassian products to enable better and proactive service operations and increased customer satisfaction.

Accelerate your service operation by improving productivity through automated processes, increased information visibility across tools and an up-to date CMDB. This helps you improve MTTR, decrease operational costs and eliminate service outages.

Dynatrace

Jira

Enhanced context for service desk agents and other users

Automated service modeling via tags or management zones

Service impact analysis and automatic SLA evaluation

Reporting of tickets per CI type or for specific CIs

High quality asset management through enriched data

CI change history automatically available, provides additional context to JIRA users

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Auto CMDB sync

- Automatic synchronization of auto-detected services, apps and dependencies in real time
- Near real-time CMBD synchronization from Smartscape topology
- Pre-defined CMDB structure enriches existing CMBD in Jira
- Access Smartscape topology without leaving Jira
- Enhance CMDB updates from Dynatrace via custom scripted rules

Auto ticketing with business impact and root cause

- Near real time incident identification synced via Dynatrace to Jira
- Root cause and contextual information details available in Jira ticket
- Jira issue workflow automatically updated based on problem status
- Smartscape context infused directly in JQL
- Manage and automatically setup Dynatrace maintenance windows directly in Jira

Technical problem linkage to business processes

- Automatically link and sync all detected problems across CMDB configuration items
- Bidirectional comment synchronization and issue transitions for all stakeholder updates
- Includes Smartscape issue evolution as part of Jira incident as well as all problem stats and related events
- Quickly navigate from Jira to Dynatrace problems and Smartscape entities

Fast auto problem remediation

- Utilize the power of scripting to automate a remediation action for problems
- Detect unapproved changes in infrastructure
- Automatically execute actions based on changes detected in Smartscape
- Live preview of Dynatrace problem states and metrics in the dedicated issue tab

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Find out more about Tempest and this integration: **https://www.tempest.sk/dynatrace-integration-for-jira**

Get started with Dynatrace for free: **https://dynatrace.ai/tempest**

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